



Release of Liability Waiver:

I and participant(s) hereby release, discharge, and covenant not to sue The Cheer Institute, its respective administrators, directors, agents, officers, volunteers, employees, any sponsors, advertisers, owners and lessors of the premises on which the Activity takes place, (each considered one of the “releases” herein) from liability of claims demands, losses or damages, on my account caused or alleged to be caused in whole or in part by the negligence of the “Releases” or otherwise, including negligent rescue operation.

HEALTH/INJURIES

I fully understand that The Cheer Institute’s instructors, agents, and employees are not physicians or medical practitioners of any kind. With the above in mind, I hereby release and grant permission to The Cheer Institute staff to render temporary first aid to my child in the event of any injury or illness, and if deemed necessary by The Cheer Institute staff, call emergency services to seek medical help.

• All athletes must:

1. Provide TCI with current health insurance and emergency contact information.
2. Inform TCI of all medical conditions that may limit or prevent their ability to participate in any TCI classes or activities.
3. Notify TCI of any injuries sustained as result of their participation in any TCI classes or activities.
4. Provide valid written documentation from a doctor explaining the reason (s) and the duration for which they may be limited or unable to participate in any TCI classes or activities.
5. Provide TCI with a list of any medication that they are currently taking or need before, during or after TCI classes or activities.

Video and Photography Release

I understand and agree that The Cheer Institute reserves the right to take and use both videos and photos of participants, free of charge, to be used for publicity purposes on The Cheer Institute's social media pages, literature, flyers, and other media publications.

Payment Policy:

1. All class payments are due before or on the first day of classes. We accept all major credit cards, checks, cash, zelle, cash app, and vemo. Payments can be made on the parent portal. Walk in payments are accepted. Please note, there is a 3% service charge applicable to all credit card, cash app, and electronic payments
2. Late Fee: Class payments that are not paid on or before the 1st class are considered late. You may pay classes early if you know that you will miss the first week. Class payment holds your spot in class. If class payments are not made your class hold will become available to any wait listed athlete. A \$25 late fee is applicable to all class payments completed after the 1st class. There is a \$25 re-enrollment fee for two unexcused, consecutive missed classes and/or one or more non-continuous class sessions. Please note, active private courses require full payment of four sessions regardless of classes attended.
3. Refund Policy: There is no long term commitment, however, a written notice is required for any refund consideration. 1 make up class is available for a missed class within a session within a 6 week time frame (restrictions apply). Class cancellation request require a written notice before the first day of class. No refunds for missed classes without notice.

Code of Conduct:

Here TCI athletes will be required to maintain respectful behavior and a respectful attitude. Athletes should respect themselves, their peers, as well as their instructor. We are an anti-bullying facility and promote positive affirmations and uplifting behaviors for all athletes. If a student disrupts the safety of other students in the class, a meeting will be required with the students' parent. More than one violation will result in suspension from class without refund. Any intentional damage or theft of such property or class equipment will not be tolerated and could result in the students' dismissal from class without refund. All TCI instructors will make sure each class is a safe environment by upholding these rules

and regulations. If a student does not abide by these rules, they may be asked to discontinue classes until they can use appropriate behavior.

Communication:

Throughout each session, there is a lot of information that is communicated to our families through band, email, and text.

Band: Families can add the band app to received class info, videos, tips for home practice, and to communicate with other parents.

Email: Please add thecheerinstitute@jackrabbittech.com to your email list. We regularly send emails and newsletter updates.

Website: Basic gym information, including staff contact, upcoming events, and new gym news.

Social Media: We have Facebook, Instagram, and Tik Tok pages that we update with events, athlete highlights, and gym information.

Placement in Classes:

The Cheer Institute and its instructors will assist families in choosing the best class for their athletes. We use structured curriculum with progression charts to help guide athletes through tumble classes. We feel it is more important that children are in the correct level of class, than making sure a student is in their exact age group. Please know our staff is very experienced and will work to ensure students are in classes that are a good challenge where they can thrive and have fun!

Dropping a Class:

If I intend to discontinue any/or all lessons at any point before the end of the session, I understand that I must give 30 day written notice via email or walk in letter to the gym email (thecheerinstitute@gmail.com) or front desk. If I do not notify The Cheer Institute at least 30 days prior to the next session I will be responsible for holding my spot for classes.

Failing to attend classes does not constitute canceling or dropping the class. You must connect with staff via email or in person to complete the drop process.

